

ATTENTION - urgent safety recommendation
ATTENTION - action required



GZ: LFA-CC/DG 954-01/17-16

Safety advice

Samsung Galaxy Note 7 / Cell Phone

(EASA SIB 2016-2013, 2016-14R1, ICAO EB 2016/57, AN 11/2.1)

This safety advice supersedes the former safety advice, GZ: LFA-CC/DG 954-01/16-16, issued on the 23rd of September 2016.

Reason: Replacement batteries, issued by Samsung Electronics Co, Ltd., have also been declared as unsafe.

Samsung suspended global sales and exchanges of Galaxy Note 7 devices and advises, "Since the affected devices can overheat and pose a safety risk, we are asking consumers with an original Galaxy Note 7 or a replacement Galaxy Note 7 to power it down."

In accordance to this information Austro Control GmbH / Department of Dangerous Goods puts the following urgent safety recommendation in place:

1. Passengers and crew members are requested to keep any Samsung Galaxy Note 7 device turned off, not to charge it while on board the aircraft nor put these devices inside checked baggage.
2. Passengers are requested to immediately inform cabin crew if a device is damaged, hot, produces smoke, is lost or falls into the seat structure.
3. Austro Control GmbH / Department of Dangerous Goods draws attention to § 2 Abs 5 GGBG in conjunction with ICAO TIs 3;3-15, PI 967, as well as SP A154:

"Lithium batteries forbidden for transport: Lithium batteries, identified by the manufacturer as being defective for safety reasons, or that have been damaged, that have the potential of producing a dangerous evolution of heat, fire or short circuit are forbidden for transport (e.g. those being returned to the manufacturer for safety reasons)"

Please ensure that staff responsible for cargo acceptance and processing is fully aware that Galaxy Note 7 phones are forbidden for air transport (cargo).